CRUZ CLINIC
AND
INTEGRATIVE PSYCHOLOGY OF ANN ARBOR

CONSENT TO SERVICES

Patient Name:_____ Date of Birth:_____

(Please initial to verify understanding)

___I understand that my records, or the records of my dependent, at Cruz Clinic and Integrative Psychology of Ann Arbor are confidential. These records can be released only as allowed by law under the statutes of the State of Michigan and Federal guidelines, or as allowed by my signature on a release form, with the exceptions written below and in other patient information I have received.

___ I acknowledge that I have been given the opportunity to review the Notice of Privacy Practices for Cruz Clinic (HIPAA) pertaining to my right to privacy and the confidentiality of my protected health information and that upon my request, a copy will be provided to me. I further understand that at any time I may contact the Cruz Clinic/Integrative Psychology of Ann Arbor administrator in reference to any concern or question I may have regarding the notice or my rights.

___I understand that the services I, or my dependent, will receive at Cruz Clinic/Integrative Psychology of Ann Arbor is based on currently accepted practice in the fields of mental health and/or substance abuse treatment. I also understand that the outcome of treatment cannot be guaranteed and that services continue only with my voluntary consent. I have been provided with the name and credentials of the clinician who will provide services to me, or my dependent. I understand that all providers are either fully licensed or under the supervision of a fully licensed professional.

___If services are paid either in part or in full for by a third-party payer such as an insurance company, I understand that the funding source or its agent has the right to examine my records at any time. I also give my permission for Cruz Clinic/Integrative Psychology of Ann Arbor to release information acquired to process billing claims for services provided to me, or my dependent by the third-party payor reimbursing for these services. I understand the examination of my or my dependent's patient records may be required for reimbursement and/or clarification of services. Unless specified herein or by statute, the release of any further information to anyone requires my written permission. I recognize that if I, or my dependent, have been ordered by a court to seek services at Cruz Clinic/Integrative Psychology of Ann Arbor the court may require one or more reports. My separate, written consent is required for this to occur.

___I understand that fees for services are to be paid at the time of the appointment, unless other arrangements have been made. If my third-party payor does not cover any fees or any portion of fees for the services I, or my dependent have received, I accept responsibility for them. If maximum third-party benefits have been reached, I understand that I am responsible for any fees for services subsequently rendered.

___If I am bringing a minor (child/adolescent) in for treatment, I understand that am responsible for payment of services rendered at Cruz Clinic/Integrative Psychology for my minor child and that the clinic does not bill more than one custodial parent for payment. If I am not the custodial parent, I understand I still need to pay for services rendered and Cruz clinic will provide me with a paid receipt allowing me to collect from the custodial parent. I understand that minor children cannot be seen without a parent or guardian in the office.

___ Cruz Clinic's pamphlet, "Important Information for Patients" is available on our websites Cruzclinic.com and IntegrativeA2.com. This pamphlet describes the policies and procedures of Cruz Clinic/Integrative Psychology of Ann Arbor regarding confidentiality of patient records, emergencies, fee payment requirements, canceled and missed appointments, termination and discharge from treatment, and my rights and responsibilities as a recipient of services.

___ **I understand that it is my responsibility to know my insurance policy benefits.** I realize that Cruz Clinic/Integrative Psychology of Ann Arbor has contacted my insurance company to receive my benefit information, yet sometimes the insurance companies do not give clinics accurate information. Payment is subject to the terms of your insurance policy and can only be determined at the time the claims are processed. Therefore, I realize it may be in my best interest to contact my insurance company myself to verify this information. If Cruz Clinic/Integrative Psychology of Ann Arbor was quoted incorrect information, resulting in lesser benefit coverage, I understand that I am responsible for the difference. Many clients have found it helpful to ask the following question to my carrier:

Is out-patient mental health a covered benefit?

(Please continue on reverse side)

If covered, are there a certain number of visits allotted and or any parameters regarding the duration of therapy allowed?
Will therapy charges be applied to my deductible?
Are there any co-pays that I will be responsible for?
Do I need pre-authorization?

☐ **I understand that I will be charged $75 for missed appointments and late cancellations with less than 24 hours notice. For psychological assessments (such as ADHD evaluations and other formal psychological evaluations) I will be charged a $100 late cancellation fee if I do not cancel within 72 hours of my scheduled appointment**. I am aware that because third-party payors, such as insurance companies, will not pay for missed appointments or late cancellations, any appointment that is missed or canceled without my giving 24 hours notice will be billed directly to me. I understand that I may be billed for these appointments at Cruz Clinic/Integrative Psychology of Ann Arbor's usual and customary fee. Payment for a missed or late canceled appointment is due within two weeks of the appointment. If treatment or diagnostic evaluation is terminated by my choice or because of violation of program rules, I agree to pay all outstanding fees existing at the time of termination.

☐ I agree to inform Cruz Clinic/Integrative Psychology of Ann Arbor of any changes in my health insurance benefits and to assign insurance benefits to Cruz Clinic/Integrative Psychology. I understand and hereby agree that accounts more than 90 days delinquent, excluding those where payment is made directly to Cruz Clinic by a third-payor (e.g., and insurance company), may be subject to collection action.

☐ **I provide Informed Consent to receive telemedicine services.** I understand that telemedicine is the use of electronic information and communication technologies by a healthcare provider used to deliver services to an individual when he/she is located at a different location or site than I am. When possible, telemedicine visit will be done through a two-way video where the healthcare provider will be able to see my image on the screen and hear my voice and I will be able to see and hear and see the healthcare provider. I understand that the laws that protect privacy and the confidentiality of medical information including (HIPAA) also apply to telemedicine. I will be responsible for any copayments or coinsurances that apply to my telemedicine visit. I understand that I have the right to withhold or withdraw my consent to the use of telemedicine in the course of my care at any time, without effecting my right to future care or treatment. I understand that due to HIPAA privacy policies, I may not record my session in any manner. If a session is recorded without prior agreement with the provider, all services at Cruz Clinic will be immediately terminated.

My signature below acknowledges that I am voluntarily authorizing diagnostic and treatment services at Cruz Clinic/Integrative Psychology of Ann Arbor for myself, or my dependent. I recognize that I may refuse any aspect of treatment. I also accept that such a refusal may result in termination of services by Cruz Clinic/Integrative Psychology of Ann Arbor. If termination of services does occur, I understand that I have the right of appeal. Further, I have read, understand and accept what is written in this "Consent To Services" and the "Important Information for Patients" pamphlet. I also understand that I may request a copy of this "Consent To Services" form.

Signature of Patient	Date	Witness
Signature of Parent/Guardian	Date	Witness

Patient Name _____
Date of Birth _____